



General Neighborhood Meeting
Thursday January 27, 7:00 pm
Dennis Chavez Elementary School

- **President's Corner**
- **Ask a Computer Tech at our next Meeting!**
- **CERT Training**

President's Corner – January 2011

I hope you all had a wonderful Holiday Season and are still keeping your New Year's resolutions. Heritage Hills was especially beautiful with all the Christmas lights and displays. You did a great job.

Your Board of Directors approved a change to the January Newsletter. Yes, it is smaller and is running without any advertisements. Also, we agreed that to keep our costs to a minimum we would only send it electronically to those with e-mail addresses, whether they are members or not. The only delivered ones are to those members without an e-mail address.

Why did we take this action? Currently we

have less than 60 paid memberships out of over 1000 homes within our association boundary. This is the lowest we have been in a long time – 25% of the level a couple of years ago. That level of membership dues cannot support the printing and mailing costs to all these homes.

The attendance at our General Meeting in September was also reduced and that despite the excellent speaker - Metro Court Judge Sharon Walton. This was a great presentation and she was able to give answers to the many questions that were asked of her.

We are so very fortunate to be able to continue our safety patrols thanks to the dedicated efforts of only a handful of

News you can use to build a safer, friendlier neighborhood.
Heritage Hills Neighborhood Association a 501(c)(7) organization

**Heritage Hills Neighborhood
Association**

Board of Directors

Peter Nicholls, President 353-1996

Robert Preissler, Vice President, 856-
7394

Mary Spicher, Treasurer, 856-1732

President's Corner Cont.

All this makes me ask what can we do better as a Board of Directors to encourage greater membership levels, find new Board members and provide a service to our community that we can all be proud of? We need your input and help with this. Give us feedback and offer your services either to the Board or safety patrol or even better, do both! It is unreasonable to rely on the same few dedicated people to give their time and effort when so many others just take everything for granted.

We are pleased to have a representative from Data Doctors to give a presentation at the January General Meeting. Internet security is on everyone's mind these days – bring your questions and get answers from the experts. Whether it be protecting your privacy or the safety of your children, everyone can benefit from talking with the experts.

Keeping our neighborhood a safe, clean a pleasant place to live in is everyone's responsibility. If neighbors have weeds growing all over the sidewalk and front yard or inoperable vehicles left as junk in the front yard – these are an eyesore for everyone. They bring down property

Please let us have your thoughts and ideas at HHNA@comcast.net, or call any of our Board members directly – their phone numbers are listed in this Newsletter, just to the left.

Peter D. Nicholls, President

Heritage Hills Neighborhood Association.

Ask a computer tech at the next HHNA meeting!

Chances are today that if you use a computer to Christmas shop, do your taxes, write documents, take classes, make travel reservations, keep in contact with friends and family, or just “surf the net”, you have experienced many of the risks, problems and fears associated with today's world of the internet.

- Is your computer behaving slow or acting different?
- Could the slowness be a virus? What is a virus?
- Have you ever lost one of your documents that you worked on for hours?
- Has your hard drive “crashed” and lost everything?
- What is malware and why should I care?
- Are you getting emails asking you to reset your bank password or send money to someone out of the country like the Nigerian millionaire email?
- Are you seeing more and more “junk” email that already knows who you are?
- Have you seen “pop up” ads that seem like your computer was possessed.

Today identities are easily stolen with much more ease and frequency than the worries of a lost or stolen check book or credit card. Email accounts are being hacked, spoofed and spammed. Saying all this should not mean the fear or avoidance of ALL use of technology.

Ask a Computer Tech cont.

Recently our Neighborhood Association President, Peter Nicholls appeared to send out an email saying that he was stuck in England after losing his passport and was asking his friend to send him money. This was clearly a hoax, and Peter quickly alerted his friends. But then how do you know what is real when it is on the internet?

If you were lucky to get an iPad, a new “smart” phone or have other internet devices under your Christmas tree, it seems like a good time to review some of the things we should all keep in mind in today’s world of electronic dependency and cyber criminals.

Data Doctors is one of our local IT support companies and Heritage Hills Neighborhood Association has invited Data Doctors to our next meeting.

Data Doctors will make a presentation and be available to answer questions. This will be a good opportunity to ask a pro what we should do and how we can be sure that we are using our technology safely, securely and dependably.

Data Doctors is under new ownership and we are hoping their presentation will be an opportunity to hear about how we can protect ourselves and our computer from the many issues that can cause more than just a headache.

Meetings are held at Dennis Chavez Elementary School, so look for the street signs with the date and time of the New Year’s first Heritage Hills Neighborhood Association meeting!

Robert Preissler, Vice President

Heritage Hills Neighborhood Association

Community Emergency Response Team

CERT members can assist others in their neighborhood or workplace following an event while waiting for professional responders who may not immediately be available to help. Heritage Hills has three new CERT members trained this year, but more are needed.

CERT is about readiness, people helping people, rescuer safety, and doing the greatest good for the greatest number. CERT is a positive and realistic approach to emergency and disaster situations where citizens will be initially on their own and their actions can make a difference.

Training is conducted locally, by both government employees and other experienced professionals based on National criteria for responsible citizen participation. Volunteers get to practice their learned skills and participate in exercises that hone their skills and community involvement.

Initial training is a big commitment for 20 hours of combined classroom and “field” training tailored to accommodate both adults and senior citizens. The hours of service contributed by citizen volunteers have made the Albuquerque program one of the top programs in the Nation.

Learn more on-line at www.cabq.gov/emergency where you will find links to [CERT Training Application & Waiver](#) and [CERT Training Flyer](#) or call Bridget “BB” Bellsong, Emergency Management Office, (505) 833-7247 or email (bbellsong@cabq.gov).